CHERRY POINT
FAMILY HOUSING
HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE

NOVEMBER 1, 2026



COMMUNITY NEWS



HOLIDAY DECORATING REMINDER:

The holiday season is just around the corner, and we look forward to seeing our community filled with festive cheer! To help ensure our neighborhood remains attractive, and enjoyable for everyone, please keep the following holiday decoration guidelines in mind:

Outdoor Decorations & Lighting

- Holiday decorations and outdoor lighting are welcome and may be installed as long as theyare placed below the edge of the roof gutter.
- To protect our homes and community property, please do not use staples, nails, screws, orother mechanical fasteners to attach decorations or lighting to homes, fences, or other structures.

Decoration Timeline

- Holiday decorations and lighting may be displayed beginning **after Thanksgiving.**
- All holiday decorations should be removed by **January 10th** to help keep our community looking its best.

Lighting Guidelines

- Outdoor decorative lights should be turned off by **midnight** each evening.
- Decorative lighting is not permitted during daylight hours.

Thank you for helping make our community festive, welcoming, and enjoyable for all during the holiday season. We appreciate your cooperation and look forward to seeing the creativity and holiday spirit throughout the neighborhood!

RESIDENT REVIEWS



"Maitland, Chris and Tony are the best!! They always take good care of us. They know my Shitzu and always take time to talk to him and give him a couple of pets. They are super respectful to my mother and make sure she is alright. And they have always been very patient with me and my million questions and me being stressed out about my mother's health. I love all of them and ALMOST hate the issue is resolved (lol). They are such a great team. Thanks guys!! "

"Taylor is very knowledgeable and very courteous. Thanks Taylor!"

Leasing Office Contact Information

(252) 501-2511
CherryPoint@HuntCompanies.com
CherryPointFamilyHousing.com

COMMUNITY RECYCLING SCHEDULE

*November's weeks for recycling collection will be: November 9th - 13th and November 23rd - 27th.

See page 4 for the full trash schedule.

UPDATES, REVIEWS & EVENTS

TEAM UPDATE



Welcome Jason Hammock, our new Maintenance Director!

Cherry Point Family Housing is excited to welcome Jason Hammock. A Miami native, Jason joined the Marine Corps straight out of high school and went on to serve thirty years, with his final assignment at Marine Corps Installations Command — giving him firsthand exposure to family housing across the entire Service. He holds a bachelor's degree in business administration and brings deep expertise in military housing alongside a genuine passion for improving the quality of life for service members and their families. We can't wait to see the impact he will make!

UPCOMING COMMUNITY EVENT



FALL FESTIVAL

Date: Friday, November 13th
Time: 5:00 AM - 7:00 PM
Location: Slocum Community Center

Enjoy an afternoon of fall fun with bounce houses, s'mores, warm apple cider, and seasonal crafts! Bring the whole family and celebrate the season with neighbors, friends, and festive activities for all ages.



STORY TIME WITH THE COMMUNITY DIRECTOR

Date: November 4th and November 18th
Time: 1:00 PM
Location: Slocum Community Center

Join us for story time featuring our Community Director, Kathleen, great for all ages.

UPCOMING LOCAL EVENT



2026 FALL FOOD TRUCK FESTIVAL

Date: Saturday, November 14th
Time: 11:00 AM - 3:00 PM
Location: Walter B. Jones Park, 2 Governmental Ave, Havelock, NC 28532

A fun day featuring food trucks, retail vendors, and live entertainment.



HOLIDAY HOME AND GARDEN SHOW

Date: November 21st and 22nd
Time: Saturday the 21st 10:00 AM - 4:00 PM & Sunday the 22nd 10:00 AM - 3:00 PM
Location: New Bern Riverfront Convention Center

Over 120 vendors showcasing seasonal favorites, home décor, home improvement, handmade treasures, high-end gifts, and specialty foods.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Kathleen Chapman
Kathleen.Chapman@HuntCompanies.com

Director of Operations
Ebonie Bolden
Ebonie.Bolden@HuntCompanies.com

CHERRY POINT FAMILY HOUSING
HUNT MILITARY COMMUNITIES

MAINTENANCE WORK ORDERS

Business Hours: 8:00 AM - 5:00 PM, Monday through Friday
Emergency Maintenance Line: (252) 501-2511
24 Hours / Day - 7 Days / Week

Our Process & Commitment to Service

- **How will I know if my request was received?**
  - You will receive automatic work order notifications via email, delivered to the primary email address that we have on file, every step of the way! From the time the work order is created, scheduled, in progress, and any required additional work that may be needed, such as vendor work, and upon closure of the work order, work completed.

- **How are Technicians assigned to my work order?**
  - A team of dedicated Maintenance Technicians are assigned to each neighborhood. They will respond to your home, boots at the door, in the order in which the service request is received and/or based upon the priority of the maintenance concern (emergency, urgent, or routine).

- **How will Technicians contact me regarding my work order?**
  - Technicians will call the primary phone number that is on file in our system. Should you need to make any updates to this phone number, please contact your local Resident Services Specialist.

- **What if I am not home or available at the time the Technician arrives at my home?**
  - For emergency & urgent maintenance concerns, the Maintenance Technician will attempt to make contact via phone call to the main phone number that is on file. They will proceed with responding to your home to address the reported maintenance concern.
  - For routine maintenance requests, if we have Permission to Enter granted, the technician will attempt to contact you via phone call and proceed to your home to address the maintenance concern.
    - Should we not have Permission to Enter, the technician will attempt to contact you via phone and proceed to your home in an attempt to address the maintenance concern.
    - If you are unavailable or require the technician to return at a more convenient time, please work with your Maintenance Technician to schedule a convenient date and time. Appointments are only made upon resident request.

- **Your feedback is valued and extremely important to us!**
  - The following day, after work order completion, you will receive a survey via email or SMS text (if registered for SMS), from **Surveys@SatisFacts.com,** delivered to the primary email on file.
  - The link to complete the survey expires after the survey has been completed or after 14 days, whichever comes first.
  - Once complete, your responses are delivered directly to our team!

To Submit a Maintenance Request:

Emergency or urgent maintenance can be requested in person by visiting the management office or by calling directly.

Routine service may be submitted in person, by phone, or through the Hunt Resident Online Portal or Mobile Application.

Work Order Priorities:

EMERGENCY:
A work order that requires the mitigation of a hazard in order to prevent immediate damage to the asset or a threat to life, health, or safety. Target response time is 1 hour.

URGENT:
A work order that requires the mitigation of a condition in order to prevent a risk, that if left unaddressed, could over time escalate to damage of the asset or a threat to life, health, or safety. Target response time is 4 hours, between 8:00 AM and 5:00 PM, 7 days/week.

ROUTINE:
A request for work that is NOT a threat or potential threat to damaging the asset or life, health, safety. Target response time is 5 business days.

Download the Hunt Resident App Today!



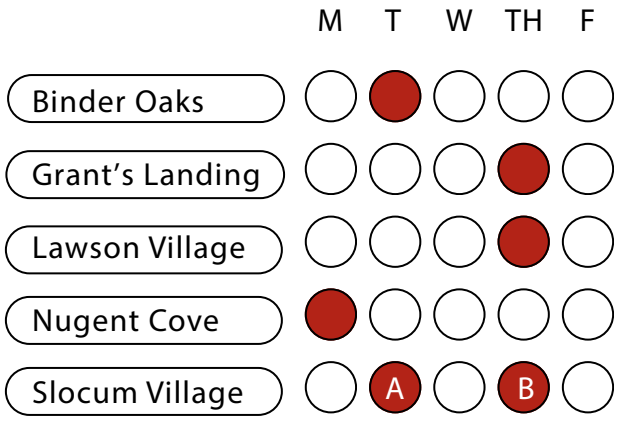
CHERRY POINT FAMILY HOUSING
HUNT MILITARY COMMUNITIES

2026

TRASH, RECYCLE, AND BULK SCHEDULE

Trash is collected on a weekly basis at each community under the following schedule. Please ensure that your provided trash container is placed outside your home in the approved location after 6:00 PM on the day preceding trash collection or prior to 7:00 AM on the day of collection. Once the trash is collected, please return your trash container to your backyard or garage by 8:00 PM on the same day as collection. During weeks with holiday closures, trash is collected per the **Holiday Trash Collection Schedule** provided below.

Trash Collection



Holiday Trash Collection

	Binder Oaks	Grant's Landing	Lawson Village	Nugent Cove	Slocum Village A	Slocum Village B
MLK Jr. Day	**	**	**	**	**	**
President's Day	**	**	**	**	**	**
Memorial Day	**	**	**	**	**	**
Juneteenth	**	**	**	**	**	**
Independence Day	**	**	**	**	**	**
Labor Day	**	**	**	**	**	**
Columbus Day	**	**	**	**	**	**
Veterans Day	**	**	**	**	**	**
Thanksgiving	**	11/27	11/27	**	**	11/27
Christmas Day	**	**	**	**	**	**
New Year's Day	**	**	**	**	**	**

Recycling Collection

Weeks of Recycling

JAN 5 - JAN 9
JAN 19 - JAN 23
FEB 2 - FEB 6
FEB 16 - FEB 20
MAR 2 - MAR 6
MAR 16 - MAR 20
MAR 30 - APR 3
APR 13 - APR 17
APR 27 - MAY 1
MAY 11 - MAY 15
MAY 25 - MAY 29
JUN 8 - JUN 12
JUN 22 - JUN 26
JUL 6 - JUL 10
JUL 20 - JUL 24
AUG 3 - AUG 7
AUG 17 - AUG 21
AUG 31 - SEP 4
SEP 14 - SEP 18
SEP 28 - OCT 2
OCT 12 - OCT 16
OCT 26 - OCT 30
NOV 9 - NOV 13
NOV 23 - NOV 27
DEC 7 - DEC 11
DEC 21 - DEC 25

Recycling is the same day as each neighborhood's trash pickup, but only every other week. For weeks that observe a holiday, recycling will be collected on the date listed on the Holiday Collection Schedule instead.

** = Trash will be collected on your normal collection day.



NOVEMBER

2026

SUN	MON	TUE	WED	THU	FRI	SAT
01 Daylight Saving Time Ends	02	03	04 Story Time with the Community Director	05	06	07
08	09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13 Fall Festival	14 2026 Fall Food Truck Festival
15	16	17	18 Story Time with the Community Director	19	20	21 Holiday Home and Garden Show
22 Holiday Home and Garden Show	23	24	25	26 Thanksgiving OFFICE CLOSED	27	28
29	30					