

COMMUNITY DIRECTOR UPDATE DECEMBER 1, 2025



COMMUNITY NEWS

To help keep our community looking its best, please keep these tips in mind:

- Please do not block the mailboxes to allow 6' of clearance on either side of the mailbox for sufficient access for the mail delivery team.
- Please remove your trash and recycle bins from the curb following your scheduled pick up.
- Please turn off your hose spigots and disconnect your hose when not in use during the winter months
 to prevent them from freezing and cracking. A cracked or damaged spigot has the potential to cause
 water damage on the interior of the home.

Thank you for helping maintain a beautiful and safe environment for everyone!

MAINTENANCE TIPS

- If you have a Maintenance Ticket for your Heat or AC, please call in your ticket to ensure a prompt response from the Maintenance Department by calling 252-501-2511, Option 1.
- When the temperatures are BELOW 55 degrees outside and you have a loss of heat in your home, it is considered an Emergency Ticket and Maintenance will respond within 1 hour.
- When the temperatures are ABOVE 55 degrees outside and you have a loss of heat in the home, it is considered an Urgent request and Maintenance will respond within 4 hours.

TRASH SCHEDULE

NEIGHBORHOOD / DAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
BINDER OAKS		TRASH			
GRANTS LANDING				TRASH	
LAWSON VILLAGE				TRASH	
NUGENT COVE	TRASH				
SLOCUM VILLAGE		TRASH		TRASH	

Leasing Office Contact Information

- 🔞 (252) 501-2511
- CherryPoint@HuntCompanies.com
- www.CherryPointFamilyHousing.com

COMMUNITY TRASH SCHEDULE

*December's weeks for recycling collection will be the weeks of December 8th and December 22nd.

COMMUNITY UPDATES & EVENTS

RESIDENT REVIEWS

★ "The Maintenance Technician was amazing, and super patient. Thank you so much!"

★ "I am very grateful for the team working with me. My mother just came home from the hospital, immunocompromised. My overhead light in the kitchen wen out but I couldn't let anyone in because of my mother's health. The long tube lights normally need to be done by them; but they made an exception. That means all the world to me!! I can see to cook and did not have to worry about my mom being exposed to additional people. Thank you!!!"

SAFETY TIPS

- **Fire Safety:** Do not leave your stoves/ovens unattended when in use. Even boiled water can evaporate and melt your cookware and potentially ignite flames.
- **Holiday Lights:** Please do not connect more than 5 strands of lights together to prevent overloading the circuit.
- Clothes Dryer: Please ensure not to overload the contents of the dryer with each use and remember to clear your lint trap to ensure proper air flow. Reduced airflow can have the potential to damage your dryer and may also cause a fire.
- Vacation Orders, TAD: Remember to notify the Community Office when you will be away from your home for a period longer than 1 week.
 - Check the forecast for the time that you plan to be away. Be sure to have a plan in place for any anticipated inclement weather procedures.
 - DO NOT TURN OFF THE THERMOSTAT. Set the temperature to 78 degrees in the summer and 65 degrees in the winter. Disconnect and properly store all hoses from outdoor faucets.



UPCOMING COMMUNITY EVENT

WINTER WONDERLAND

Date: Friday, December 12th **Time:** 4:30 PM - 6:30 PM

Location: Slocum Village Community Center

Join us for a festive day filled with ornament decorating, holiday card making, ugly sweater contest, a dazzling light maze, reindeer ring toss, snow machines, photos with Santa & Mrs. Claus, a holiday photo booth, hot cocoa bar and cookie decorating! Fun for the whole family, don't miss it!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director Kathleen Chapman

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Director of Operations Ebonie Bolden

☑ Ebonie.Bolden@HuntCompanies.com





DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01	02	03	04	05	06
		#GivingTuesday				
National Pearl Harbor Remembrance Day	08	09	10	•	Winter Wonderland	National Guard Birthday Wreaths Across America
14	15	16	17	18	19	Space Force Birthday
21	22	23	24	OFFICE CLOSED	26	27
28	29	30	New Year's Eve			

