

COMMUNITY DIRECTOR UPDATE SEPTEMBER 1, 2025



COMMUNITY NEWS

As a Reminder: The Community Offices will be closed on Monday, September 1st, in observance of the Labor Day holiday and will reopen at 8 AM, Tuesday, September 2nd. If you have an urgent or emergency maintenance-related issue, please call (252) 501-2511.

The pool will be open on Monday, September 1st, from 10 AM – 7 PM, after which it will close for the season.

New to Cherry Point Family Housing? Has your military family just arrived at Cherry Point? HMC and the Military Family Advisory Network (MFAN) want to help you settle into your new home. Through the PCS Pantry Restock Box program, MFAN and its partners are providing full-sized household staples and everyday essentials for every member of the family, designed to ease your transition and help you feel at home in your new community. If you have moved to Cherry Point since May 15th, 2025, go to <u>welcome.mfan.org</u> to register for your free PCS Pantry Restock Box today!

The new school year has begun. For the safety of all, here are some community reminders:

- With more foot and bike traffic in the mornings and afternoons, please be extra cautious, adhering to the posted speed limit when driving through the community in the mornings and afternoons.
- Stay alert and never pass a bus when its lights are flashing and the stop sign arm is extended. They will be loading or unloading children who may need to cross in front of the bus.
- Be sure to slow down at crosswalks and watch for children who may dart into the roadways unexpectedly.
- For the safety of all, please arrive at the bus stop at least 5 minutes early. While waiting for the bus, do not stand in the street or too close to the curb, waiting until the bus comes to a full stop before approaching it.

TRASH SCHEDULE

RECYCLE WEEKS: SEPTEMBER 2ND, 15TH & 29TH

NEIGHBORHOOD / DAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
BINDER OAKS		TRASH			
GRANTS LANDING				TRASH	
LAWSON VILLAGE				TRASH	
NUGENT COVE	TRASH				
SLOCUM VILLAGE		TRASH		TRASH	

Leasing Office Contact Information

- (252) 501-2511
- CherryPoint@huntcompanies.com
- www.CherryPointfamilyhousing.com

COMMUNITY TRASH SCHEDULE

Due to the Labor Day holiday, Nugent Coves' trash & recycling collection day will be Tuesday, September 2nd.

COMMUNITY EVENTS

RESIDENT REVIEWS

* "Since we moved in, I have submitted a few work orders, and they have always been handled efficiently and extremely professionally. Thank you, Deanna, Tara, and Cindy, for the smooth transition into our house as well. You three are the best."

🜟 "The maintenance worker we got was prompt and got my repairs completed quickly and smoothly."

"I put in the request, and within 30 minutes, maintenance was knocking at my door and had the problem fixed within 5 minutes If I could give more than 5 Stars, I would."

MAINTENANCE TIPS

Hunt Resident App and Online Portal: Did you know you can use the Hunt Resident App and Online Portal to submit routine maintenance requests? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.

- Routine Requests Only: Please note that the Online Portal/Mobile Application should only be used to place routine work orders. If you have an emergency or urgent work order, please contact the maintenance department any time, day or night, by calling (252) 501-2511 and pressing 1.
- If you have questions about an open work order, please call our office at (252) 501-2511 and press 2 during regular office hours for updates. Please note: If a duplicate work order is placed and the first one has not been completed, the new request will be cancelled and merged with the original request.

We work hard to complete all work orders promptly. If you have questions about open or recently completed requests, please contact our office.

UPCOMING COMMUNITY EVENTS

HARD HAT HOME TOUR — A KID-FRIENDLY CONSTRUCTION ADVENTURE!

Date: Saturday, September 13th **Time:** 10:00 AM - 2:00 PM

Location: 29 Buchanan Dr in Grants Landing

Young explorers of Cherry Point Family Housing are invited to put on hard hats and step into the action at Grants Landing, where the final stages of Florence-related demolitions and renovations are in full swing! Take home a Construction-themed gift bag (while supplies last!) Register here.



UPCOMING LOCAL EVENTS

MS HISTORIC NEW BERN RIDE

Date: September 6th & 7th

Time: 8:00 AM

Location: Union Point Park, 210 E Front St, New Bern, NC

This is a two-day cycling event raising money for Multiple Sclerosis research and support. The event includes both road and gravel routes, and some downtown shops extend their hours to coincide with the event. For more information and to register, go to Bike MS, New Bern 2025



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director Kathleen Chapman

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Director of Operations **Ebonie Bolden**

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SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01 Labor Day	02	3	04	05	06
	OFFICE CLOSED					MS Historic New Bern Ride
07	08	09	10	•	12	13
MS Historic New Bern Ride				Patriot Day		Hard Hat Home Tour
14	15	16	17	18	19	20
				Air Force Birthday	National POW/MIA Recognition Day	
21	22	23	24	25	26	27
	First Day Of Fall					
28	29	30				
Gold Star Mother's Day						